

IXI-UMS and the Service SMS

Sending and Receiving Short Messages (Pager Messages)

IXI-UMS, estos' powerful unified messaging server, supports the Short Messaging Service (SMS). Therewith, you can send short messages to mobile participants client/server-based, directly from the workstation. According to the technical equipment, you can also receive short messages at the workstation.

With IXI-UMS and the service SMS, you can send short messages in the PSTN (e.g. ISDN) as well as in the mobile network (e.g. GSM). IXI-UMS supports Flash SMS.

The service SMS of the IXI-UMS Server can be used as stand-alone (pure SMS-Server) or as part of a complete unified messaging system with IXI-UMS, that integrates the services Fax, Voice, SMS and Mobile into a messaging system.



Making Use of SMS effectively

SMS is suitable for the brief information to mobile participants.

The notification of mobile participants is done:



actively when necessary:

When a participant is out of the office, you can send him a short message directly from your workstation, e.g. if a flight is delayed or the meeting-place has changed.



automatically rule-based:

The participant can be informed automatically when being out of the office, e.g. about a new message in his inbox. This can also be used e.g. for alarm messages.

Preconditions for an Installation

Server Operating System	Windows Server 2012, Windows 2008, Windows 7, Windows 2003, Windows XP
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For the Sending of Short Messages via

ISDN "SMS in the PSTN"	Basic Rate or Primary Rate Interface	Send and Receive
	CAPI 2.0-supporting ISDN-hardware (board or external device)	
GSM directly	GSM data adapter according to standard GSM 07.05 or server-suitable mobile phone with released SIM-card	Send and Receive
Large Account	TCP/IP, Internet oder VPN (ISDN X.31 or X.25)	Send and Receive

Contact

estos GmbH
Ilzweg 7
82140 Olching
Germany
Phone: +49 8142 4799-0
Fax: +49 8142 4799-3434
E-mail: info@estos.de
www.estos.com